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July 19, 2013

Debra Howland New Hampshire Public Utilities Commission 21 South Fruit Street, Suite 10 Concord, NH, 03301

RE: DE 13-180 Statewide Low-Income Electric Assistance Program, Order Addressing EAP Fund Surplus

Dear Ms. Howland:

On July 15, 2013, the Commission issued order number 25,544 addressing the EAP fund surplus and the June 10, 2013 recommendations of the EAP Advisory Board. The Advisory Board requests clarification on the effective date for the discount changes and the increased kWh cap.

As stated in the June 10, 2013 EAP Advisory Board recommendations, the four electric utilities committed to testing and implementing the IT changes necessary to increase the discount percentages by 10% and the kWh cap to 750 kWh within thirty days. Based on the order date of July 15, 2013, the utilities anticipate implementing the changes to the discount percentages and the kWh cap on August 14, 2013. While acknowledging the thirty days required to test and implement the program changes, the Commission's order calls for the discount rates to be increased by 10% for a period of two years from the date of the order.

The EAP Advisory Board requests the Commission clarify that the effective date of the EAP program changes is August 14, 2013, thirty days from the date of order number 25,544. In addition, the Advisory Board also requests the Commission clarify that the increase in the discount rates would apply for the two year period beginning August 14, 2013.

Sincerely,

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Amanda O. Noonan on behalf of the EAP Advisory Board